

QUALITY POLICY

TTS, s.r.o. - THIN FILM TECHNOLOGICAL SERVICE company offers to its customers an extensive programme of innovative technologies and services in the field of thin film vacuum deposition. To fulfil the wishes and requirements of customers in the highest possible quality and in time is the main target of our company.

Following Quality Policy declared by the leadership of TTS, s.r.o. is one of the means for achieving this target. This Policy reacts upon current and future needs and expectations of customers and interested parties and is the following:

- to maintain the established quality management system according to the ISO 9001:2015 standard
- to supply to customers services in required quality, time and extent and according to their requirements and to fulfil their needs in a qualified way
- To continuously improve the quality of processes and actions and to motivate and educate our employees to do so
- To care about quality systematically and on a long term basis, to manage the system to continuous improvement in ensuring the functionality and efficiency
- To guarantee appropriate resources (human, environmental, infrastructural) for quality system and to create conditions enabling the support and fulfilment of this Policy
- To rigorously observe all relevant rules and regulations and other related requirements
- To increase the qualification of our employees and their awareness of innovative solutions by training
- To achieve a minimal level of nonconformities and complaints

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Approved by:	Lenka Mikuličková	Managing Director
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