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QUALITY POLICY

The company TTS, s.r.o. – THIN FILM TECHNOLOGICAL SERVICE – offers to its customers an extensive programme of innovative technologies and services in the field of thin film vacuum deposition and also a control of electronic devices for temperature and humidity measurement. To fulfil requests and demands of customers in the highest possible quality and in time is the main purpose of our company.

One of the means for achieving this purpose is a Quality Policy adopted by the management of TTS, s.r.o. This Policy reacts upon current and future needs and expectations of customers and interested parties and is the following:

- To maintain the established quality management system according to the ISO 9001:2015 standard.
- To supply to customers services in required quality, time and extent and according to their requirements and to fulfil their needs in a qualified manner.
- To continuously improve the quality of our processes and actions and to motivate and educate our employees to do so.
- To care about quality systematically and on a long-term basis, to manage the system to continuous improvement in ensuring its functionality and efficiency.
- To guarantee appropriate resources (human, environmental, infrastructural) for the quality management system and to create conditions enabling the support and fulfilment of this Policy.
- To rigorously observe all relevant rules and regulations and other related requirements.
- To increase the qualification of our employees and their awareness of innovative solutions by training.
- To minimise the level of nonconformities and complaints

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Approved by:	Lenka Mikuličková	Managing Director
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